

SMILES MOVEMENT Service Learning Trip Booking Terms and Conditions

By signing up for a Dental Service Learning Trip with Smiles Movement, you agree to the following terms and conditions.

Deposit

In order to confirm your participation in a Dental Service Learning Trip, a deposit of \$200 USD per participant is required. Smiles Movement has a no-questions-asked refund policy for the deposit within 72 hours of the initial payment, **after 72 hours the deposit is non-refundable**.

Full Payment Deadline

The Full Payment Deadline is 45 days prior to the Dental Service Learning Trip start date for all trips except Summer Cusco trips and Costa Rica trips, which have a Full Payment Deadline of 60 days prior to the start date. <u>Your credit card on file will automatically be</u> <u>charged on your Full Payment Deadline</u>. If you wish to change your method of payment for your final payment, you can do so via the "pay now" feature on your invoice, or by contacting trips@medlifemovement.org. Failure to provide the remaining balance by your Full Payment Deadline and without responding to any of our follow-up will result in the cancelation of your reservation.

Cancelation by Participant

Our cancellation fees vary according to the timing of the cancellation:

Cancellation Policy:

- Lima, Tena, Riobamba: all seasons
- Cusco: winter & spring

| Cancelation timeframe | Penalty fee |
|--------------------------|-------------------------------------|
| 45 days prior to arrival | \$200.00 USD deposit non-refundable |
| 44-30 days prior | 50% from total amount |
| 29 days or less | 100% non-refundable |

Cancellation Policy:

- Cusco: summer
- Costa Rica: all seasons



| Cancelation timeframe | Penalty fee |
|--------------------------|-------------------------------------|
| 60 days prior to arrival | \$200.00 USD deposit non-refundable |
| 59-40 days prior | 50% from total amount |
| 39 days or less | 100% non-refundable |

COVID-19 Vaccination & Testing Requirements

COVID-19 Vaccination and Testing are no longer required to attend a Smiles Movement Service Learning Trip. However, we highly recommend all participants get fully vaccinated against COVID-19 (three doses) before traveling to their Dental SLT destination. Please note that some countries may still require a negative COVID-19 test taken up to 72 hours before departure.

Insurance

Emergency Medical Insurance is included in all of our Dental Service Learning Trips. Trip cancellation and interruption coverage is not included, but is highly recommended. Contact trips@medlifemovement.org for more information.

Flights

Flights are not included in the trip payment. We require flight information 45 days prior to departure for all destinations except for Summer Cusco Trips, which require this information 60 days prior to departure. If you require assistance in booking flights, or would like to explore group flight options, please contact info@medlifemovement.org

Dietary Restrictions

Meals are provided on Service Learning Trips (excluding weekends). If you have any allergies or dietary requirements, please advise our team at the time of registration.